



RSC FRANKFURT
REGIONAL SUPPORT CENTER

AMERICAN CONSULATE FRANKFURT, GIESSENER STRASSE 30, 60435 FRANKFURT, GERMANY
HUMAN RESOURCES - FINANCIAL & INFORMATION MANAGEMENT - TRAINING - GENERAL SERVICES

November 1, 2018

To whom it may concern,

During the period 2016-2018, CSDC was under contract with the U.S. Embassy in Sofia, Bulgaria, to produce a custom software application for use in U.S. diplomatic posts around Europe. The system specifications included .NET MVC with C#, SQL, and JavaScript. The contract specifications also included pre-defined interface standards and elements used in other software applications supporting U.S. embassy operations around the world.

During the contract performance period, the U.S. government project team found CSDC project managers, team leads, and developers, to be technically competent, highly flexible, and easy to work with. CSDC staff kept in close communication and coordination with the U.S. government team, including our non-technical subject matter experts who explained business process details that were essential to a successful software application.

The final product produced by CSDC included all required features, complied with our internal interface standards, and included documentation and support necessary to implement the software at dozens of U.S. diplomatic posts. The company also guaranteed their product for one year from final deliverable to account for any unexpected bugs or issues to be resolved quickly and without further contracts or costs.

Sincerely,

Joel H. Wisner
ADG Program Manager
Regional Support Center
U.S. Consulate General, Frankfurt, Germany